Getting Connected to USC Upstate Wifi

Windows 8 or later

1. Swipe in from the right side (if you have a touchscreen), or press Win+C on your keyboard.
2. Tap or click Settings. The Settings menu is designated by a gear icon.
3. Tap or click the icon that looks like ascending signal bars.
4. Toggle the WiFi slider to the on position if it is not already on.
5. Select the network. Choose “USC Upstate” from the list of available networks. Proceed to step two below.

Windows 7/Vista

Step 1:
Go to your wireless connections in the system tray. On a Mac, click in your wifi connections icon at the top of the screen. Select the USC Upstate network, check Connect automatically and press connect.

Step 2:

Once connected to the USC Upstate wireless network, open your browser of choice. The network Access Policy page will appear. You will need to enter the first part of your student email address and your email's password to authenticate with the network.
Step 3:

When logging in for the first time the Network Policy Page will prompt you to install a software known as Safe*Connect. Run the installer and press "Install" when the Safe*Connect Dialog box appears. If you have an active Anti-Virus and Automatic Updates enabled; you should now be able to access the network.

Step 4:

If you are on a Mac, you should be connected now. If you are on a PC and did not have automatic updates enabled in the previous setup, you will need to enable automatic updates or you will be quarantined from the network.

**Accessing Automatic Updates in Win 7 and later:**

Go to the control panel and then choose System Security. Under the Windows Update menu "Turn Automatic updating on or off" should be listed. Choose the option and then "Install Updates Automatically (recommended)".
Step 5:
If you currently do not have an active Anti-Virus our network will quarantine you until you obtain one. If you currently do not have an Anti-Virus Safe*Connect will help you obtain one. Microsoft Security Essentials is a free Anti-Virus that is supported by the University and can be obtained off of the quarantined page below. If you currently have an Anti-Virus that's subscription has ran out, please stop by the helpdesk and we can install a new one for you.

Important Message
Our policy requires that Anti-virus software be installed, running and up to date.
You have been quarantined till this problem is resolved
You can obtain free anti-virus software from the vendor listed below.

- Microsoft Security Essentials

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